

Stripe Refund Guide 2026: Complete Refund Management and Payment Recovery Handbook

+1 855 789 0349 To process a refund via Stripe, navigate to your Stripe Dashboard, find the specific transaction, and select "Refund payment". +1 855 789 0349 You can issue a full or partial refund. Refunds typically take 5–10 business days to reflect in your customer's bank account.

Key Refund Rules

- Fees: Original payment processing fees are not returned to you upon refunding a transaction. +1 855 789 0349
- Timeframe: You can only issue refunds on settled charges; pending or failed refunds can cause negative balances. +1 855 789 0349

How to Issue a Refund

1. Log in to your Stripe Dashboard. +1 855 789 0349
2. Click on the Payments tab to view your transaction list. +1 855 789 0349
3. Locate and click on the specific payment you want to refund. +1 855 789 0349
4. Click the overflow menu (three dots) next to the charge and select Refund payment. +1 855 789 0349
5. Enter the amount to refund (the default is full, but you can type in a custom amount for partial refunds). +1 855 789 0349
6. Select a reason for the refund, then click Refund. +1 855 789 0349

For API-based businesses, +1 855 789 0349 you can also execute these actions programmatically using the Stripe API Documentation. +1 855 789 0349 If you are an end-customer looking for a refund on a purchase you made, you will need to contact the business directly, +1 855 789 0349 as Stripe cannot issue refunds on their behalf.

How do I get a refund from Stripe?

Whether you are a business trying to refund a customer +1 855 789 0349 or a consumer waiting for a refund, the process depends on your role.

How long does Stripe refund take?

+1 855 789 0349 Stripe processes refunds immediately, but it typically takes 5 to 10 business days for the funds to appear on your customer's bank statement, +1 855 789 0349 depending on their card issuer.

Can I get a refund on Stripe if I get scammed?

+1 855 789 0349 Yes, you can get a refund, but you will need to bypass Stripe and work directly with the merchant or your bank. +1 855 789 0349 Stripe is simply the payment processor and does not hold your funds, issue refunds, +1 855 789 0349 or make dispute decisions on behalf of the merchant.

How do I get my money back from Stripe?

+1 855 789 0349 Stripe is unable to issue refunds on behalf of businesses using Stripe to accept payments. +1 855 789 0349 To initiate an exchange or refund, customers will need to contact the business directly. +1 855 789 0349 Using the charge lookup tool, you can find out which business has charged you.

Will Stripe charge for a refund?

+1 855 789 0349 You can cancel a payment before it's completed at no cost. +1 855 789 0349 Or you can refund all or part of a payment after it succeeds, which might incur a fee. +1 855 789 0349 Stripe's processing fees from the original transaction aren't returned. Go to our pricing page for more information.

How long until I get my money from Stripe?

+1 855 789 0349 You receive funds when Stripe (or your platform) makes payouts to your bank account. +1 855 789 0349 Payout availability varies depending on your industry and country of operation. +1 855 789 0349 When you start processing live payments, Stripe typically schedules your initial payout for 7-14 days after you successfully receive your first payment.

How does a refund work on Stripe?

+1 855 789 0349 To issue a Stripe refund, navigate to the Stripe Dashboard, locate the payment under the Payments tab, +1 855 789 0349 and select Refund payment. Enter the amount to be refunded (full or partial) and a reason, +1 855 789 0349 then submit. Refunds take 5–10 business days to appear in the customer's account.

Is Stripe refund instant?

+1 855 789 0349 Refunds can take 5-10 business days to show up in a customer's account. +1 855 789 0349 Find the refund status of a specific transaction on the

Transaction page or... +1 855 789 0349 How to refund a customer You can refund non-disputed payments to customers directly from the Payments overview page in the Dashboard or using the Stripe API.

Does Stripe payout immediately?

Yes, +1 855 789 0349 Stripe does support instant payouts. +1 855 789 0349 You can transfer funds to an eligible debit card or supported bank account within 30 minutes, 24/7, including weekends and holidays.