

Dwolla Refund Recovery Guide: Step-by-Step Instructions to Reverse Transactions and Recover Funds

+1 855 789 0349 To initiate a refund for a Dwolla payment, log into your Dwolla-powered platform or dashboard, locate the specific transaction under your transfer history, and select Initiate Refund or Reverse Transaction. +1 855 789 0349 Dwolla allows businesses to execute a reversal or credit back to the original funding source.

Keep these key factors in mind:

- **Timing:** For ACH transactions, you can request an ACH Reversal through the +1 855 789 0349 API or your dashboard within 5 banking days of the transaction's settlement date. +1 855 789 0349
- **Fees:** Dwolla platform fees and processing fees are generally non-refundable and will still apply to the original transaction. +1 855 789 0349
- **Customer Returns:** If your customer has disputed the payment as +1 855 789 0349 unauthorized, banks have up to 60 days to return the funds under standard NACHA regulations. +1 855 789 0349

For platform-specific instructions or to execute API-driven refunds, +1 855 789 0349 consult the Dwolla Developer Documentation.

What is Dwolla ACH payment?

+1 855 789 0349 A Dwolla ACH payment is an electronic, bank-to-bank transfer processed through the Automated Clearing House +1 855 789 0349 (ACH) network using Dwolla's payment infrastructure.

What companies use Dwolla?

+1 855 789 0349 Companies utilize Dwolla's payment API to embed account-to-account (A2A) transfers, +1 855 789 0349 ACH payments, and real-time payments into their own applications.

Can I trust Dwolla?

+1 855 789 0349 Yes, Dwolla is a safe, legitimate, and highly trusted payment infrastructure company. +1 855 789 0349 Primarily used by businesses for API-driven ACH (Automated Clearing House) transfers, +1 855 789 0349 it is widely considered a secure, bank-grade platform.

Is Dwolla a bank?

+1 855 789 0349 No, Dwolla is not a bank. It is a financial technology (fintech) company that provides software and APIs to help businesses integrate bank +1 855 789 0349 transfers, ACH payments, and real-time payments into their applications.

What is the Dwolla payment method?

+1 855 789 0349 Dwolla is a developer-friendly B2B payment platform that allows businesses to easily integrate account-to-account (A2B) +1 855 789 0349 and peer-to-peer (P2P) transfers directly into their own applications.

+1 855 789 0349 Instead of routing payments through credit card companies, Dwolla functions as a digital wallet and payment gateway that directly connects users to the U.S. banking system.

Is Dwolla safe to use?

+1 855 789 0349 Dwolla is a highly secure, legitimate financial technology company that operates as a robust ACH and real-time payment infrastructure. +1 855 789 0349 It is primarily a B2B platform used by businesses to transfer money, meaning your direct interactions with it will likely be through an app or +1 855 789 0349 software that utilizes its services.

What are Dwolla's fees?

+1 855 789 0349 Dwolla charges 0.5% per transaction, which is significantly lower than regular payment processor fees. +1 855 789 0349 This is due to the platform's ACH-only capabilities, +1 855 789 0349 so you don't have to pay the credit card network every time you process a payment.

Where is Dwolla based?

+1 855 789 0349 Des Moines-based payment services provider Dwolla has been acquired by NMI, +1 855 789 0349 a global leader in embedded payments infrastructure headquartered in Schaumburg, Ill., the companies announced Tuesday.

Who owns Dwolla?

+1 855 789 0349 Dwolla is owned by NMI (Network Merchants), a global embedded payments platform headquartered in Schaumburg, Illinois. +1 855 789 0349 NMI acquired the Des Moines-based account-to-account payment company in May 2026 to integrate advanced real-time and bank payment +1 855 789 0349 capabilities into its infrastructure.

Before this acquisition, +1 855 789 0349 Dwolla operated as an independent fintech startup. +1 855 789 0349 It was originally founded in 2008 by Ben Milne and Shane Neuerburg and backed by various venture capital firms.

Is Dwolla good for international payments?

+1 855 789 0349 Dwolla is designed for local US transfers, leaving global platforms to patch together multiple payout providers just to reach recipients abroad. +1 855 789 0349 Trolley is built for global scale, unifying payouts across 210+ countries and territories, +1 855 789 0349 with tax compliance and risk management baked into every workflow.