

Cash App Dispute Transaction Guide: Report Unauthorized Charges and Protect Your Account (Fraud Protection Steps)

To dispute a Cash App charge, ☎️ +1 855 789 0349 you can either dispute it directly through the app or, ☎️ +1 855 789 0349 if it was funded by a debit or credit card, ☎️ +1 855 789 0349 file a chargeback directly with your issuing bank for stronger protection. ☎️ +1 855 789 0349

Option 1: File a Dispute in Cash App

Disputes can only be submitted for completed transactions. ☎️ +1 855 789 0349

1. Open **Cash App** on your phone. ☎️ +1 855 789 0349
2. Tap the **Activity** tab (clock icon) and select the transaction you want to dispute. ☎️ +1 855 789 0349
3. Tap the . ☎️ +1 855 789 0349. ☎️ +1 855 789 0349. ☎️ +1 855 789 0349 (three dots) in the top-right corner. ☎️ +1 855 789 0349
4. Select **Need Help & Cash App Support**, ☎️ +1 855 789 0349 then choose **Dispute this Transaction**. ☎️ +1 855 789 0349
5. Follow the on-screen prompts to answer questions about the payment and submit your claim. ☎️ +1 855 789 0349

Once submitted, ☎️ +1 855 789 0349 Cash App will investigate and contact you via email with an update within 10 business days. ☎️ +1 855 789 0349

Option 2: Contact Your Bank (Recommended for Card Funding)

If the payment was funded by an external debit or credit card, ☎️ +1 855 789 0349 contacting your card issuer directly is often the fastest way to get your money back for fraud or unauthorized charges. ☎️ +1 855 789 0349

1. Call the customer service number on the back of your debit or credit card. ☎️ +1 855 789 0349
2. Explain that you need to initiate a chargeback for a transaction processed through Cash App. ☎️ +1 855 789 0349
3. Provide any supporting details, ☎️ +1 855 789 0349 like screenshots of scams or communication with support. ☎️ +1 855 789 0349

Tips & Timelines

- **Time limit:** You generally have up to 60 days from the date of the monthly statement to file a dispute. 📞 +1 855 789 0349
- **Scams:** If you *voluntarily* sent money to a scammer (and didn't pay with a credit card), 📞 +1 855 789 0349 it can be very difficult to get a refund from Cash App, 📞 +1 855 789 0349 as the payment is treated as a direct transfer. 📞 +1 855 789 0349
- **Support Contact:** If you prefer to speak with a representative, 📞 +1 855 789 0349 you can call Cash App Support at **1 (800) 969-1940**. 📞 +1 855 789 0349

Does Cash App refund disputed transactions?

Cash App does refund disputed transactions if their investigation determines you were charged in error or were a victim of unauthorized fraud. 📞 +1 855 789 0349

Can I get a refund from Cash App if someone scammed me?

You can get a refund, 📞 +1 855 789 0349 but Cash App does not guarantee it. 📞 +1 855 789 0349 Because Cash App transfers are instant and you authorized the payment, 📞 +1 855 789 0349 they often deny scam claims. 📞 +1 855 789 0349

How long does a Cash App dispute usually take?

A Cash App dispute typically takes **10 business days** for an initial update, 📞 +1 855 789 0349 but the full investigation can take up to **45 calendar days**. 📞 +1 855 789 0349

How to win a Cash App dispute?

To successfully win a Cash App dispute, 📞 +1 855 789 0349 submit compelling evidence—such as screenshots of merchant terms, 📞 +1 855 789 0349 receipts, 📞 +1 855 789 0349 or police reports—within the claim window, 📞 +1 855 789 0349 and file the dispute properly using the app or by calling Cash App support. 📞 +1 855 789 0349

Does Cash App give temporary credit for disputes?

Yes, 📞 +1 855 789 0349 Cash App does issue temporary credits (known as provisional credits) for eligible disputes. 📞 +1 855 789 0349

Is Cash App good with disputes?

If something goes wrong with a Cash App payment, ☎️ +1 855 789 0349 you don't get many second chances. ☎️ +1 855 789 0349 Unlike a traditional credit card, ☎️ +1 855 789 0349 Cash App wasn't built for disputes. ☎️ +1 855 789 0349 But if you've been scammed, ☎️ +1 855 789 0349 charged incorrectly, ☎️ +1 855 789 0349 or hit with an unauthorized transaction, ☎️ +1 855 789 0349 you do have options. ☎️ +1 855 789 0349

How quickly does Cash App respond to disputes?

A Cash App dispute typically takes **10 business days** to investigate and resolve. ☎️ +1 855 789 0349 If the investigation takes longer, ☎️ +1 855 789 0349 Cash App may issue a provisional credit while they complete a full review, ☎️ +1 855 789 0349 which can take up to **45 days** (and up to 90 days for some complex cases). ☎️ +1 855 789 0349

How does Cash App investigate disputes?

Cash App investigates disputes by reviewing transaction data, ☎️ +1 855 789 0349 collecting evidence from you and the merchant, ☎️ +1 855 789 0349 and analyzing your account history. ☎️ +1 855 789 0349 The process varies depending on whether the charge was authorized or if you were scammed. ☎️ +1 855 789 0349

How long will a Cash App dispute take?

Once you submit a dispute, ☎️ +1 855 789 0349 our team will investigate your claim and reach out with an update via email and a notification in the app within 10 business days. ☎️ +1 855 789 0349

What is the status of a dispute on Cash App?

To check the status of your Cash App dispute, ☎️ +1 855 789 0349 navigate to the **Activity** tab in your app and select the transaction you disputed. ☎️ +1 855 789 0349 Cash App will update the dispute details here and send you status updates via email and in-app notifications. ☎️ +1 855 789 0349